

Qumulo Systems Health Check Service

Q-PRO-ONSITE-HC-1DAY, QPROONSITEHC1DAY, Q-PRO-REM-HC-1DAY, QPROREMHC1DAY

Datasheet

Overview & Benefits

An IT environment is inherently complex and constantly evolving, presenting various challenges for the responsible team. You might notice that while your original deployment fulfilled your needs, changes in the industry, new business requirements, added workloads, or the introduction of new users may have altered the dynamics of your infrastructure. As a result, it may not perform as smoothly as it did initially.

A health check for Qumulo systems can help ensure that your system is implemented and deployed in the most effective way for your business. By regularly evaluating the configuration, capacity, and performance of your Qumulo system, you can be confident that you are maximizing the value of your investment.

Services Include

- A dedicated Implementation Project Manager will be assigned to assist with all services outlined.
- Thorough assessment of your Qumulo system
- Configuration optimization and performance improvement planning
- On-site or remote implementation
- Assessment report including configuration details, findings, recommendations, and implementation results.

Key Activities

Action	Responsibility
Kickoff	All
Pre-deployment Assessment	Customer
Configuration	All
Validation Testing	Qumulo Consultant
Knowledge Transfer	All

Qumulo's Professional Services Agreement incorporates and governs all aspects of the services described in this datasheet.

Scope

The scope of the Systems Health Check service includes:

- One remote, eight-hour session to create an assessment report
- One eight-hour session onsite or remote for implementation

Requirements

- Administrator access to Qumulo installations
- Remote access to the Qumulo storage system
- Conference room with projector (for onsite sessions)

Exclusions

The following activities are not included in the scope of this service:

- Qumulo does not move any equipment to or at the final location
- We do not offer network implementation or configuration as part of this service
- This service does not include advanced performance testing or tuning
- Your Qumulo team will not load, manage, or manipulate your data as part of this service