

# Qumulo Systems Health Check

## Overview & Benefits

Any IT environment represents a complex and rapidly changing set of challenges for the team responsible for it. You may find that though your original deployment met your needs, industry changes, new business requirements, additional workloads or new users may have changed the dynamic of your infrastructure, and it may not function as seamlessly as you originally experienced.

A Qumulo systems health check can ensure that your Qumulo system is still implemented and deployed in the best possible way for your business. When you periodically evaluate the configuration, capacity, and performance of your Qumulo system, you can be confident that you're getting the best possible value from your investment.

## Services Include

- Thorough assessment of your Qumulo system
- Configuration optimization and performance improvement planning
- Onsite or remote implementation
- Assessment report including configuration details, findings, recommendations and implementation results

## Key Activities

Action	Responsibility
Kickoff call	All
Technical audit and analysis	Customer
Operational analysis (including consideration of business objectives)	All
Onsite or remote engagement planning	Qumulo Consultant
Onsite or remote implementation	All
Assessment report	Qumulo Consultant
Review final assessment report	All

## Scope

- One remote, eight-hour session to create assessment report
- One eight-hour session onsite or remote for implementation

## Exclusions

- Qumulo does not move any equipment to or at the final location
- We do not offer network implementation or configuration as a part of this service
- This service does not include advanced performance testing or tuning
- Your Qumulo team will not load, manage, or manipulate your data as a part of this service

## Requirements

- Administrator access to Qumulo installations
- Remote access to Qumulo storage system
- Conference room with projector (for onsite sessions)