

# Qumulo Installation Services – OEM Platforms

## Overview & benefits

Whether you're running a company, managing an IT department, or administering your company's infrastructure systems, you probably have things you'd rather be doing than installing your data storage solution. (No matter how excited you are to have it!)

Let Qumulo help get your Qumulo system operational so you can focus on the work you're really passionate about. Qumulo's installation services were built to get you up and running quickly, and with as little disruption to your team's productivity as possible.

## Installation Services

- Collecting pre-installation planning data and evaluating your environmental and technical site readiness
- Completing on-site installation of the Qumulo software and basic cluster configuration
- Conducting a Qumulo orientation session

## Key Activities

Active Owner	Responsibility
Kickoff call	All
Pre-installation planning checklist	Customer
Site readiness review call	All
Remote installation	Qumulo consultant
Remote orientation session	All

## Scope

- One eight-hour remote session for software installation and technology overview
- Installation of Qumulo software on up to 10 nodes (for clusters larger than 10 nodes, the quantity of installations services will need to be increased)
- Remote orientation session of up to two (2) hours

## Exclusions

- We are unable to install Qumulo software on servers that are not Qumulo-certified hardware configurations
- This service does not include installation of the Qumulo-certified storage servers, cabling, switches, and/or networking equipment
- This service does not include implementation or configuration of your network
- We do not offer advanced performance testing or tuning as a part of this service
- As a part of this service, your Qumulo team will not load, manage, or manipulate your data

## Requirements

- Administrator (root) access to Qumulo installations
- Key customer personnel (such as network architects, network engineers and network administrators) available to provide information and to participate in planning and review sessions and onsite installation activities
- Conference room with projector