

Qumulo Installation Services – Remote

Overview & benefits

Whether you're running a company, managing an IT department, or administering your company's infrastructure systems, you probably have things you'd rather be doing than installing your data storage solution. (No matter how excited you are to have it!)

Let Qumulo help get your Qumulo system operational so you can focus on the work you're really passionate about. Qumulo's installation services were built to get you up and running quickly, and with as little disruption to your team's productivity as possible.

Installation Services

- Collecting pre-installation planning data and evaluating your environmental and technical site readiness
- Completing remote installation of the Qumulo software and basic cluster configuration
- Conducting a Qumulo orientation session over video conference

Key Activities

Active Owner	Responsibility
Kickoff call	All
Pre-installation planning checklist	Customer
Site readiness review call	All
Remote installation	Qumulo consultant
Remote orientation session	All

Scope

- One eight-hour remote session for software installation and technology overview
- Installation of Qumulo software on up to 10 nodes (for clusters larger than 10 nodes, the quantity of installations services will need to be increased)
- Remote orientation session of up to two (2) hours

Exclusions

- We are unable to install Qumulo software on servers that are not Qumulo-certified hardware configurations
- This service does not include installation of the Qumulo-certified storage servers, cabling, switches, and/or networking equipment
- This service does not include implementation or configuration of your network
- We do not offer advanced performance testing or tuning as a part of this service
- As a part of this service, your Qumulo team will not load, manage, or manipulate your data

Requirements

- Installation of the Qumulo-certified storage servers (rack and stack, power, network cabling, firmware updates as needed)
- Onsite computer configured with access to the internet, the out-of-band management interface required for the installed hardware platform, and the production VLAN to which the cluster will be connected
- Administrator (root) access to Qumulo installations
- Key customer personnel (such as network architects network engineers and network administrators) available to provide information and to participate in planning and review sessions and onsite installation activities