

Qumulo End of Life Policy

We here at Qumulo are continually striving to offer new platform options to join our existing hardware configurations and cloud services. Below you'll find details outlining hardware and software support for Qumulo supported platforms as they age and near End of Life (EOL) according to the following policy.

DEFINITIONS

EoA	End of Availability	Final date a platform will be available for purchase.
EoPS	End of Platform Support	Final date a platform will be eligible to receive support services.
Platform	The hardware configuration or cloud service certified for Qumulo software	Hardware configuration and cloud service as defined in Qumulo Supported Platforms .

QUMULO SOFTWARE

Qumulo will continue to provide support services for any Qumulo software version that (i) has an active subscription, (ii) is running at least the minimum supported software version, and (iii) is running on an active Platform featured in the [Qumulo Supported Platforms](#) list.

QUMULO BRANDED HARDWARE



- Qumulo will provide support services for Qumulo branded hardware associated with an active hardware support services contract.
- Hardware support services are available for 5 years after the published EoA date.
- Hardware support services cannot be purchased or renewed less than two (2) years prior to EoPS date, or for a term that extends beyond the associated Platform's EoPS date.

THIRD-PARTY BRANDED HARDWARE

[Qumulo Supported Platforms](#) will reflect the compatibility state of third-party hardware until the hardware has reached the third-party's End of Platform Support (EoPS) date or equivalent. Qumulo does not provide hardware support for third-party hardware.

PLATFORM SUPPORT NOTIFICATIONS

Platforms and related dates will be updated on the list of [Qumulo Supported Platforms](#). If you would like to be notified about changes to your Platforms, please contact [Qumulo Care](#).

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