Qumulo Systems Health Check

Overview & benefits
Any IT environment represents a complex and rapidly changing set of challenges for the team responsible for it. You may find that though your original deployment met your needs, industry changes, new business requirements, additional workloads, or new users may have changed the dynamic of your infrastructure, and it may not function as seamlessly as you originally experienced.

A Qumulo systems health check can ensure that your Qumulo system is still implemented and deployed in the best possible way for your business. When you periodically evaluate the configuration, capacity, and performance of your Qumulo system, you can be confident that you’re getting the best possible value from your investment.

Services include:
- Thorough assessment of your Qumulo system
- Configuration optimization and performance improvement planning
- Onsite implementation
- Assessment report including configuration details, findings, recommendations, and implementation results

Key activities

<table>
<thead>
<tr>
<th>Action</th>
<th>Owner</th>
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<tbody>
<tr>
<td>Kickoff Call</td>
<td>All</td>
</tr>
<tr>
<td>Technical audit and analysis</td>
<td>Qumulo consultant</td>
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<tr>
<td>Operational analysis (including consideration of business objectives)</td>
<td>Qumulo consultant</td>
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<tr>
<td>Onsite engagement planning</td>
<td>All</td>
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<tr>
<td>Onsite implementation</td>
<td>All</td>
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<tr>
<td>Assessment report</td>
<td>Qumulo consultant</td>
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<tr>
<td>Assessment report review</td>
<td>All</td>
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</tbody>
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Scope
- One remote, eight-hour session to create assessment report
- One eight-hour session onsite for implementation

Exclusions
- Qumulo does not move any equipment to or at the final location
- We do not offer network implementation or configuration as a part of this service
- This service does not include advanced performance testing or tuning
- Your Qumulo team will not load, manage, or manipulate your data as a part of this service

Requirements
- Administrator (root) access to Qumulo installations
- Remote access to Qumulo storage system
- Conference room with projector

ABOUT QUMULO, INC.
Qumulo is the leader in hybrid cloud file storage, providing real-time visibility, scale and control of your data across on-prem and cloud. Qumulo's real-time analytics enable customers to understand their storage at a granular level, detect bottlenecks and accelerate performance. Built to scale across data center and cloud, Qumulo enables programmatic configuration and management of usage, capacity and performance. Qumulo’s innovative approach continuously delights customers with new capabilities, 100 percent usable capacity and direct access to experts. For more information, visit www.qumulo.com.