

Qumulo Installation Services

Overview & benefits

Whether you're running a company, managing an IT department, or administering your company's infrastructure systems, you probably have things you'd rather be doing than installing your data storage solution. (No matter how excited you are to have it!)

Let Qumulo help get your Qumulo system operational so you can focus on the work you're really passionate about. Qumulo's installation services were built to get you up and running quickly, and with as little disruption to your team's productivity as possible.

Installation services include:

- Collecting pre-installation planning data and evaluating your environmental and technical site readiness
- Completing on-site installation of the Qumulo cluster and basic cluster configuration
- Conducting a Qumulo orientation session

Important activities

| Action | Owner |
|-------------------------------------|-------------------|
| Kickoff Call | All |
| Pre-installation planning checklist | Customer |
| Site readiness review call | All |
| On-site installation | Qumulo consultant |
| On-site orientation session | All |

Scope

- One eight-hour session onsite for installation and technology overview
- Installation of up to 10 nodes
- Orientation session of up to two (2) hours

Exclusions

- We are unable to install Qumulo software on servers that are not Qumulo-certified hardware configurations
- This service does not include installation of, switches, and/or networking equipment
- This service does not include implementation or configuration of your network
- We do not offer advanced performance testing or tuning as a part of this service
- As a part of this service, your Qumulo team will not load, manage, or manipulate your data

Requirements

- Administrator (root) access to Qumulo installations
- Key customer personnel (such as network architects, network engineers, and network administrators) available to provide information and to participate in planning and review sessions, and onsite installation activities
- Conference room with projector

ABOUT QUMULO, INC.

Qumulo is the leader in hybrid cloud file storage, providing real-time visibility, scale and control of your data across on-prem and cloud. Qumulo's real-time analytics enable customers to understand their storage at a granular level, detect bottlenecks and accelerate performance. Built to scale across data center and cloud, Qumulo enables programmatic configuration and management of usage, capacity and performance. Qumulo's innovative approach continuously delights customers with new capabilities, 100 percent usable capacity and direct access to experts. For more information, visit www.qumulo.com.