Qumulo Consulting Services

Overview & benefits

At Qumulo, we know how critical it is that your storage infrastructure run efficiently, and how crucial good management practices are to reaching that efficiency. We also realize that as storage solutions get increasingly complex, incorporating shared environments, cloud architectures, and complex data centers, developing those practices can be both difficult and time consuming.

Qumulo's consulting services will jumpstart your efforts with a skilled technical consultant who can work remotely or on site. For the duration of your service, your Qumulo consultant will become a member of your team, providing you with the expertise you need to get the performance, reliability, and data you're looking for out of your storage solution.

Consulting services include:

- Reporting on storage availability, utilization, and performance
- Hardware, firmware, and software upgrades
- Preventive maintenance
- Storage object and resource provisioning
- Datasets replication
- Operation of backup/recovery/archive processes
- Required storage audits

Exclusions

- We are unable to perform services on servers that are not Qumulo-certified hardware configurations
- We do not provide custom integrations, scripts, or other custom software deliverables
- This service does not include IT storage planning and storage design
- This service does not include project management services
- We offer data migration as a separate service, but it is not included in this service offering

Requirements

- Workstation with internet access
- Administrator (root) access to Qumulo installations

ABOUT QUMULO, INC.

Qumulo is the leader in hybrid cloud file storage, providing real-time visibility, scale and control of your data across on-prem and cloud. Qumulo's real-time analytics enable customers to understand their storage at a granular level, detect bottlenecks and accelerate performance. Built to scale across data center and cloud, Qumulo enables programmatic configuration and management of usage, capacity and performance. Qumulo's innovative approach continuously delights customers with new capabilities, 100 percent usable capacity and direct access to experts. For more information, visit www.qumulo.com.