

Qumulo Consulting Services

Overview & Benefits

We at Qumulo know how critical it is that your storage infrastructure run at optimal efficiency. We also know that good management practices are essential if you're to accomplish this goal. But, as storage solutions get more complicated what with shared environments, cloud architectures, and complex data centers, developing those practices can be difficult and time consuming.

Qumulo's consulting services will jumpstart your efforts with a skilled technical consultant who can work remotely or on site. Our consultant temporarily becomes a member of your storage administration staff and will provide storage administration expertise that optimizes the performance of your QF2 system, increases its reliability and gives you the information you need to plan for the future.

Consulting Services may include:

- Monitoring and reporting on storage availability, utilization, and performance
- Upgrading hardware, firmware, and software
- Performing preventive maintenance
- Provisioning storage objects and resources
- Replicating datasets
- Managing operation of backup/recovery/archive processes
- Performing required storage audits

Exclusions

- Performance of any services on any servers that are not Qumulo-certified hardware configurations
- Custom integrations, scripts, or other custom software deliverables
- IT storage planning and storage design
- Project management
- Data migration

Requirements

- Workstation with Internet access
- Administrator (root) access to QF2 installations

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This Datasheet is incorporated into, forms a part of, and is in all respects subject to the terms of Qumulo's Professional Services Agreement located at: <https://qumulo.com/terms-hub/>

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